



FREQUENTLY ASKED QUESTIONS

I want to keep helping! How do I become a volunteer?

During the holidays, our greatest need is exactly what you're already doing—collecting food and household items to stock our food bank shelves! Due to limited capacity leading up to and during the holidays, we are unable to accommodate large groups of volunteers; however, consider incorporating a volunteer activity into your offsite food drive! See *Make Your Food Drive a Success* for details. If interested in year-round volunteering opportunities for individuals or groups, please contact ann@sistercarmen.org.

Will my group receive a collection bin?

To help reduce transportation costs, please use your own boxes or containers for collection (dress them up with posters, wrapping paper, bows, etc.!) and drop off donations at the end of the drive.

Will SCCC pick up the food my team collects?

If your team collects **250+ items**, Sister Carmen can pick up your donations. Please call (303) 665-4342 to schedule a pickup. Otherwise, please drop off your items on **Wednesday, October 30th** or **Thursday, October 31st** from 3:00 PM—6:00 PM.

Why is SCCC closed during the holidays?

To make sure our staff members are able to spend time with their families, we close for Thanksgiving, Christmas, and New Years. We are closed for Thanksgiving beginning at 3:00 PM on Wednesday, November 27th — Sunday, December 1st and we close for Christmas and New Years beginning at 3:00 PM on Monday, December 23rd — Monday, January 1st.

Can I bring items that aren't on the most-needed items list?

Yes! Other non perishable food and household items are accepted as long as they are not expired and have not been opened.

What if no one from my team can drop off our food on the designated collection days?

Contact katie@sistercarmen.org to schedule a different time.

How should my group spread the word about the food drive?

Check out our toolkit at www.sistercarmen.org/community-food-drive for social media posts, photos, email templates, and creative ways to collect food.

What is a realistic goal for my group?

Generally, a good estimate is for 5-10 items to be donated per person. This takes into account some that may donate more and others who may choose not to give at all. A good goal might also be to pledge 1-2 items per group member.

Your team could also consider a goal to “Support a Shelf” in our food bank. Set a goal to fill a section of our food bank for one day, one week, or one month. [Contact katie@sistercarmen.org](mailto:katie@sistercarmen.org) for more details.

Can I collect monetary donations in addition to food?

Yes! To give securely online, visit our giving portal at ColoradoGives.org/SisterCarmen. Please write “Community Food Drive” in the Special Instructions section.